APRIL 26-28, 2022 | VIA ZOOM

07:00 - 15:00 (SINGAPORE SGT TIME ZONE)

09:00 - 17:00 (AUSTRALIA GMT+10 TIME ZONE)

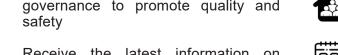
12:00 - 20:00 (NEW ZEALAND GMT+12 TIME ZONE)



6 POWERFUL REASONS TO ATTEND THIS OPPORTUNE LEADING-EDGE FORUM



Emulate best practices in aged care governance to promote quality and





Receive the latest information on cutting-edge technologies through a virtual tour to the nursing facility of the future



Enhance the aged care workforce's resilience, professionalism, and training



Create resident-focused services and modernize healthcare delivery



Adhere to the Royal Commission's financial viability guidelines



Leverage industry experts' insights to generate creative and inclusive solutions

Welcome to

THE DIGITAL REVOLUTION IN AGED CARE SUMMIT 2022

Transforming Safety, Quality, and Governance in Elderly Care in the Digital Age

DAY 1 & 2: 26 - 27 APR 2022 MAIN FORUM

- Developing Policy to Propel the Aged Care Sector's Fundamental Transformation
- · Roadblocks and Challenges in Aged Care
- Case Study: How Baptist Care's Dorothy Henderson Lodge, Australia's first elderly care facility to have a COVID-19 outbreak, managed the crisis successfully?
- Equipping Employees with the Training and Skills Necessary to Provide Trauma-Informed Care and Assist Dementia Residents
- Improving Care and Enabling Daily Living for Persons with Dementia
- Addressing Governance Difficulties in Elderly Care Digitalization: Governing through Reform-Overcoming Risks and Capitalizing on Disruption Opportunities
- Japan's Aged Care. How Robots and Cobots have a role in future aged care?
- Future proof your cyber security to reduce threats and risks. out-innovate cyber attackers to protect patients' safety.
- How will Al-powered Emotion Analysis Technology Help Diagnose Mental Health Conditions in Seniors?
- How digital technology is transforming the quality of care in nursing homes and long - term care facilities

DAY 3: 28 APR 2022 MASTER CLASS

- MASTER CLASS A: Safe and Effective Elderly Care Risk Management: A Guide To Risk and Governance Reset In Elderly Care
- MASTER CLASS B: RMIT Lab REMi Non-Invasive Aged Care Resident Monitoring and Alert System (RMIT. Sleeptite Pty Ltd, Sleepeezee Bedding, Australia)

FORUM OVERVIEW:

The elderly care sector is undergoing a digital transitionin the face of the pandemic, yet there are still gaps that prohibit an integrated and connected digital environment.

Residential and home care providers face challenges such as decentralized frameworks, an absence of data visibility, and system integration, all of which can have a negative impact on the personal experience of residents.

Now is the time to prepare, plan, and deploy future-ready systems and technologies.

Erudite Training Solutions warmly welcomes you to **THE DIGITAL REVOLUTION IN AGED CARE SUMMIT 2022** in The Crowne Melbourne. This is a **hybrid event: in-person and live-streamed**. The summit will address key challenges of improving and rebuilding the aged care system while ensuring high-quality care for the elderly through the use of digital technologies.

Take a virtual site tour of Japan's Future Care Lab: Nursing Care in 2040, explore Smart Homes for the Elderly, and engage in Al-powered Emotion Analysis to gain more insights into how advanced technology can help aged care providers improve operational efficiency and patient outcomes. Recognize the Safe and Effective Elderly Care Risk Management Masterclass.

Joined by leading aged care experts, they will share unique insights and new ideas to help your organization improve palliative, elderly, and dementia care delivery. A fantastic opportunity to network with policymakers, leaders of aged care providers, and other key players in the field.





Reasons to Join us at

THE DIGITAL REVOLUTION IN AGED CARE SUMMIT 2022

Transforming Safety, Quality, and Governance in Elderly Care in the Digital Age

- **Stay in the lead with** policy and financial frameworks to promote overall aged care safety and quality.
- **2** Acquaint yourself with the latest development in the field of eldercare.
- 3 Understand government and corporate regulations to protect older people's income, health, and access to healthcare.
- **Build a covid-proof home care center** using case studies from reputable organizations.
- **Develop long-term growth strategies** for the aged care workforce's resilience, professionalism, and training.
- **Evaluate your institution's ability** to keep up with global reforms and seize eldercare digitalization opportunities.
- **T** Establish future-proof cyber security to protect patients and facilities from hackers.
- **Create a comprehensive strategy** for implementing dementia-friendly technologies.
- **9** Explore the latest innovations that help the elderly live independently and with dignity.
- 10 Obtain critical solutions through thought-provoking keynote presentations, insightful discussions, and networking session.





KIMIYA ISHIKA
President and CEO
Silverwing Social
Welfare Corporation



LOUISE O'NEILL
CEO
Aged Care Workforce
Industry Council



DR. PARESH DAWDA
Director
Prestantia Health







TIM HUMPHRIES
Chief Executive Officer
Homestyle Aged Care
Services



LISA TRIBUZIO Manager
The Centre for Cultural
Diversity in Ageing,
Benetas



SUNIL BHAR
Professor of Clinical
Psychology
Swinburne University
of Technology









LEE MARTIN
Chief Executive Officer
Tanunda Lutheran
Home Inc.



TAMAR KREBS
Founder and Executive
Director
Group Homes
Australia



GORAN ROOS
Board Member
Global Centre for
Modern Ageing





DARRELL PRICE
Principal & National
Head of Health &
Aged Care
Grant Thorton





JULIANNE PARKINSON
Chief Executive Officer
Global Centre for
Modern Aging







LUKE WESTENBERG
Chief Executive Officer
Community Housing
Council of South
Australia





DR. JIRI HORECKY
President, CEO
European Ageing
Network



SANDRA HILLS OAM Chief Executive Officer Benetas



AJAY UNNI CEO and Founder StickmanCyber









DAVID SYKES
Director, Centre for
Dementia
Dementia Australia



AFAF IBRAHIM
Co-Founder | Senior
HR Consultant
MHRS
Founder EI-Coach
EI-Australia





NIKOLAUS
RITTINGHAUSEN
Senior Advisor &
Senior Project Officer
The Centre for
Cultural Diversity in
Ageing, Benetas





JAGDEESH SINGH DHALIWAL GP and Chair, Older Adults Expert Advisory Group **North Western**











Baptist Care







IMTIAZ BHAYAT Chief Information Officer **Regis Care**





Forum Highlights of

THE DIGITAL REVOLUTION IN AGED CARE SUMMIT 2022

Transforming Safety, Quality, and Governance in Elderly Care in the Digital Age



APPLYING POLICY AND FINANCIAL FRAMEWORKS TO PROMOTE OVERALL AGED CARE SAFETY AND QUALITY



ACKNOWLEDGING THE IMPLEMENTATION OF THE RECOMMENDATIONS OF THE ROYAL COMMISSION ON ADULT CARE QUALITY AND SAFETY



IDENTIFYING OBSTACLES AND DIFFICULTIES IN AGED



RETHINKING ETHICAL APPROACH IN RESIDENTIAL CARE QUALITY AND SAFETY



EQUIPPING EMPLOYEES WITH TRAUMA-INFORMED CARE AND DEMENTIA CARE TRAINING



SECURING ELDERLY DIGNITY AND RESPECT THROUGH QUALITY AND SAFETY IMPROVEMENTS IN SERVICES



IMPLEMENTING A SOCIAL ENGAGEMENT PROGRAM THAT IMPROVES OLDER PEOPLE'S QUALITY OF LIFE



RECOGNIZING THE
SIGNIFICANCE OF STATE
GOVERNMENTS IN
ADDRESSING THE IMPACT OF
COVID-19 ON OLDER
AUSTRALIANS



EXPLORING INNOVATIVE TRENDS AND TECHNOLOGIES IN AGED CARE WITH VIRTUAL TOUR TO A NURSING FACILITY OF THE FUTURE



REAL LIFE CASE STUDIES FROM BAPTIST CARE'S DOROTHY HENDERSON LODGE, AUSTRALIA'S FIRST ELDERLY CARE FACILITY TO EXPERIENCE A COVID-19 EMERGENCY

DAY ONE: 26 April 2022 The Digital Revolution In Aged Care Summit 2022

09:00 - 09:45

Keynote Address from Policy Makers Developing Policy and Funding to Propel the Aged Care Sector's Fundamental Transformation

Improving aged care safety and quality to provide care, dignity, and respect for all Australians.

Improving aged care access and outcomes for all Australians over 65 collaborating with the aged care sector to execute the Royal Commission's final report.

LUKE WESTENBERG
Chief Executive Officer
Community Housing Council
of South Australia



09:45 - 10:15

Aged Care: Roadblocks and Challenges

DARRELL PRICE
Principal & National Head of Health
and Aged Care
Grant Thorton

10:15 - 10:45

Using Technology and Multiprofessional Teamwork to Implement the Royal Commission on Aged Care Quality and Safety's Recommendations

JAGDEESH SINGH DHALIWAL Chair-Covid 19 Expert Advisory Group - GP Care in Residential Aged Care Facilities Response



10:45 - 11:00

Morning Break

11:00 - 11:45

Panel Discussion: Asia-Pacific Are We Ready for the World's Fastest-Aging Region?

The Asia-Pacific region's population is rapidly aging, with older people expected to more than double from 535 million in 2015 to 1.3 billion in 2050. By then, one in four people in the region will be 60 or older, and one in ten will be 80 or older. As the region's population ages, inequalities often exacerbate, causing deep social, economic, and political implications.

The profound impacts of population aging on the well-being of all generations are increasingly recognized by governments in the region. It will ultimately influence the 2030 Agenda's ambitions to reduce poverty for all people of all ages and backgrounds. Notably, ensuring income security for older people, keeping them healthy, and ensuring access to healthcare are among the requirements of "leaving no older person behind."

MODERATOR:

NWMPHN

SANDRA HILLS OAM Chief Executive Officer Benetas

PANELISTS:

CARINA ROBINSON Innovation Manager Baptist Care

TIM HUMPRIES
Chief Executive Officer
Homestyle Aged Care Services

IMTIAZ BHAYAT Chief Information Officer Regis Aged Care







DAY ONE: 26 April 2022 The Digital Revolution In Aged Care Summit 2022

11:45 - 12:15 Insights into the Australian aged care workforce - what do workers want now and into the future?

> An exploration of the changing demographics of the aged care workforce and what that will mean for employers in terms of attraction, retention, planning, and worker expectations. Based on insights from over 109,000 responses from aged care workers captured in the Aged Care Census Database and Workforce Narrative, will also offer practical suggestions and ideas to address workforce issues.

LOUISE O'NEILL Aged Care Workforce Industry Council



12:15 - 13:15 Lunch Brea l

14:15 - 14:45

13:15 - 13:45	Baptist Care: Contemporary Care	CARINA ROBINSON
	Management	Innovation Manager
	Wallage Melle	Baptist Care



13:45 - 14:15	Ethical approach in residents-centric aged
	care quality and safety

Building The Dementia Capability of the	DAVID S
Aged Care Workforce	Director,
Aged care Worklords	Learning

Centre for Dementia **Dementia Australia**

How technology is making the jobs of aged		
care worker easier		

TIM HUMPRIES Chief Executive Officer **Homestyle Aged Care Services**



15:15 - 15:30 **Afternoon Break**

15:30 - 16:00	Enhancing	the	quality	of	services	to
	ensure	Older	Austr	alia	ns rece	ive
	culturally i	nclusiv	e care			

LISA TRIBUZIO Manager The Centre for Cultural Diversity in Ageing, Benetas



NIKOLAUS RITTINGHAUSEN Senior Advisor and Senior Project Officer The Centre for Cultural Diversity

in Ageing, Benetas



16:00 - 16:30 Improving care and enabling daily living for persons with dementia

16:30 - 17:00 Implementation of a social engagement overall quality of life for older individuals

DAY TWO: 27 April 2022 The Digital Revolution In Aged Care Summit 2022

Addressing Governance Difficulties in Elderly 09:15 - 09:45 Care Digitalization: Governing Through Reform-Overcoming Risks and Capitalizing on Disruption Opportunities

09:45 - 10:35 Japan's Aged Care. How do Robots and Cobots have a role in future aged care?

> Virtual Site Tour: Future Care Lab in Japan: Nursing Care in 2040

> Blending technology and human touch, for residence to enjoy a new daily life with the reinvented caregiving

KIMIYA ISHIKAWA **President and CEO Silverwing Social Welfare** Corporation

10:35 - 11:00 **Morning Break**

DR. PARESH DAWDA 11:00 - 11:30 Virtual Care In RACF - The Next Horizon Director

Aged Care Residents During The Pandemic.

Opportunities, Challenges and Surprises

Prestentia Health

Telehealth Mental Health Services For SUNIL BHAR **Professor of Clinical Psychology Swinburne University** of Technology



prestantia >

12:00 - 13:00 **LUNCH BREAK**

11:30 - 12:00

13:00 - 13:30 Designing Liveable Percints For The Second Half JULIANNE PARKINSON of Life

Chief Executive Officer **Global Centre for Modern Aging**



13:30 - 14:15 How Robots Assist in Lowering COVID-19 Infection Risk, Improving Resident Safety At Night, And Increasing Operational Efficiencies While Reducing Accidents Without Adding Staff

LEE MARTIN Chief Executive Officer **Tanunda Lutheran Home Inc**





DAY TWO: 27 April 2022 The Digital Revolution In Aged Care Summit 2022

14:15 - 14:45 The Royal Commission's Recommendation To Improve The Environment OF Aged Care By Building Small-Scale Homes Includes The Innovative Dementia Care Model.

TAMAR KREBS
Founder and Executive Director
Group Homes Australia



14:45 - 15:15 How Will Emotion Al Help The Social Service Sector Train Volunteers To Support The Mental Health Of the Elderly

15:15 - 15:30 Afternoon Break

15:30 - 16:00 Hospital Cybersecurity: Future Proof Your Cyber Security to Reduce Threats and Risks. Ouinnovate Cyber Attackers to Protect Patients'

AJAY UNNI CEO and Founder StickmanCyber



16:00 - 16:30 How Emerging Technologies is Used for Enrichment in Aged Care DR. JIRI HORECKY
President & CEO
European Aging Network



16:30 - 17:00 Senior Living Lab: An Ethnographic Approach to Foster User-Friendly Innovation in an Aging Society

GORAN ROOS
Board Member
Global Centre for Modern Aging





Post Forum Master Class

28 April 2022

Emotional Intelligence For Leaders In Aged Care

09:00 - 12:30

Emotional Intelligence is becoming essential for leaders in general to deliver improved team performance, staff engagement and productivity. Leaders are hired for their intellect and expertise, then fired for the lack of EI.

It has been evident that teams led by emotionally intelligent leaders are 4 times less likely to leave the workplace, that is EI is one of the top 10 skills required for leaders for 2030 (according to Forbes).

Key takeawasy:

Transform the care in your facility through:

- Gaining greater awareness of own emotions and those of others
- Tools to manage emotions and become influential and empowering

AFAF IBRAHIM
Co-Founder | Senior HR Consultant
MHRS
Founder EI-Coach
EI-AUSTRALIA







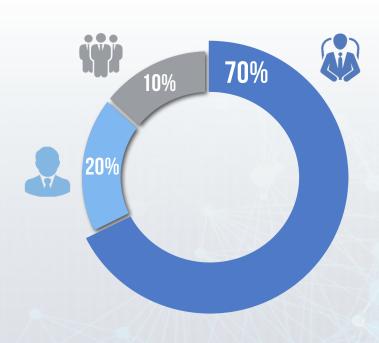
Safe and Effective Elderly Care Risk Management: A guide To Risk And Governance Reset In Elderly Care

14:00 - 17:00

Explore the basics of effective governance in elderly care, in light of the impending Royal Commission on Aged Care Quality and Safety.

Risk and Governance in Aged Care: How to implement good governance and risk management in your operations.

Who You Will Meet At Our Forum



Seniority Level: 70% of Participants will be Director Levels & Above

Vice President / Director / General Manager / Board / C-Level / President / Managing Director – 70%

Head of Department – 20%

Manager –10%

Lists of industries include, but are not exclusive to;

- Aged Care Providers
- Residential Aged Care Facilities
- Hospices, Nursing Homes
- Retirement Villages
- Home & Community Care Providers
- Dementia Care Providers
- Hospitals & Clinics
- Government & Regulators
- Health & Aged Care Associations
- Non-Profit Aged Care Organizations

In the Roles of:

C-Level/President/Vice President/Director/ Head Manager of

- CEOs
- · COOs,
- General Managers
- Business Operations
- Service Managers
- Nursing
- Geriatricians / Psycho-geriatricians
- Allied health professionals
- Podiatrists
- Occupational therapists
- Personal care or community care workers
- Aged Care Services
- Palliative Care
- Dementia Care
- Residential & Clinical Services
- Medical Quality, Planning Improvement & Innovation
- E-Health, Telehealth Strategy & Development
- Aged Psychiatry
- Ageing, Complex Care & Continuing Care
- Rehabilitation & Physiotherapy

Make the Most Out of

THE DIGITAL REVOLUTION IN AGED CARE SUMMIT 2022

Transforming Safety, Quality, and Governance in Elderly Care in the Digital Age





Capitalize on this Forum

Looking to raise your professional profile and build valuable business relationships? Look no further. Take advantage of our limited sponsorship packages to boost your brand's reputation and network with high-level decision makers.

The Digital Revolution in Aged Care Summit 2022 is an increasingly useful platform for solution vendors to exhibit year-round thought leadership to the right people. Your collaboration with us will provide you:

- Expansion into new markets
- Arrangements for meetings with Aged Care decision makers
- Increased brand awareness and preference
- Promote your business as an industry thought leader

Please contact Charlen Mendoza at +61 3 9005 7576 or email <u>info@eruditets.com</u> to discuss potential sponsorship opportunities or to customize your own package.

Benefits as Media Partner and Supporting Organization at The Digital Revolution in Aged Care Summit 2022

- Elevate your company's profile and exposure Your company's logo will appear in our brochures and sent to important Aged Care decision makers throughout Europe.
- Affiliation with an internationally renowned commercial event organizer Erudite Training Solutions' events are trusted globally for their high value.
- Through partnering with selected media and supporting organizations, we are capable of delivering the highest calibre of expert knowledge and key industry insights to the target market.

Erudite Training Solutions' events are widely known and trusted throughout the world for providing best values. Through partnering with selected media and supporting organizations, we are capable of delivering the highest calibre of expert knowledge and key industry insights to the target market.

If you fulfill the requirements outlined above and would want to discuss partnering with us at the **Digital Revolution in Aged Care Summit 2022**, please contact Rosanna at <u>rosanna@eruditets.com</u>

REGISTRATION FORM

FORUM FEE	1st Early Bird Discount (For registrations and payment received by 28 February 2022)	2nd Early Bird Discount (For registrations and payment received by 30 March 2022)	Regular Fee
Package A: Forum Only	1399 AUD	1449 AUD	1499 AUD
	[Plus GST if applicable]	(Plus GST if applicable)	(Plus GST if applicable)
Package B: Forum + Master Class A or B	1699 AUD	1749 AUD	1799 AUD
	[Plus GST if applicable]	(Plus GST if applicable)	(Plus GST if applicable)
Package C: Forum + Master Class A & B	1849 AUD	1899 AUD	1949 AUD
	(Plus GST if applicable)	(Plus GST if applicable)	(Plus GST if applicable)

GROUP DISCOUNT FEES PLUS GST

Group discount of 10% for the 2nd participant from the same organization. For limited time only by 28 February 2022 register 4 participants and the 5th participant will receive a complimentary seat.

*One discount scheme applies.

3 WAYS TO REGISTER



Email: info@eruditets.com



Call: +61 3 9005 7576



Website: www.eruditets.com

VENUE AND ACCOMMODATION INFORMATION



Virtual Training Sessions



April 26 - 28, 2022

07:00 - 15:00 (Singapore SGT Time Zone)

09:00 - 17:00 (Australia GMT+10 Time Zone)

12:00 - 20:00 (New Zealand GMT+12 Time Zone)

Accommodation is not included in the program fee but you will be entitled to use our corporate rate for your accommodation. Information will be sent along with your registration confirmation.

CANCELLATIONS AND SUBSTITUTIONS

*All cancellations must be received in written form.

The reservation is confirmed once we receive your payment.

Cancellation is subject to a 20% admin fee if the delegate decides to cancel within 15 days after registration and requests a refund.

Cancellation after this deadline will not be refunded. however, equal program credits valid solely to Erudite Training Solutions events will be granted. Credits are redeemable for a single program and are only good for one (1) year from the date of issuance.

Substitution with another eligible applicant is permitted with at least five business days' notice to Erudite Training Solutions. Substitutions are permitted without charge once. Subsequent replacements will incur a 10% administration fee.

Within seven days, you will get an invoice and registration confirmation; if you do not hear from us within seven days, please contact us. Payment instructions will be sent with the invoice, depending on your desired mode of payment.

PLEASE NOTE: Erudite Training Solutions maintains the right to alter the program's content and scheduling, as well as the speakers, the day, and location, owing to unforeseen circumstances. If, in the improbable event that the course is canceled, Erudite Training Solutions will return the whole

PRIVATE DISCLOSURE STATEMENT: Any information provided by you in relation to this event is being collected by Erudite Training Solutions and will be held in the strictest confidence. It will be added to our database for the primary purpose of providing you with information about future events and services.

2 PAYMENT METHODS

By Bank Transfer	By Credit Card
BANK TRANSFER	

An invoice and registration confirmation will be sent within 7 days, please contact us if you have not heard from us within 7 days. Payment details will be sent together with the invoice based on your preferred payment method. **ALL PAYMENTS MUST BE RECEIVED IN ADVANCE OF THE EVENT.**

BILLING DETAILS

Billing Contact Mr/Mrs/Ms:	
Job Title:	Department:
Telephone:	- · <u></u>
Email:	
Organization:	
Address:	
	Postal Code:

DELEGATES DETAILS

1	Participant Name (Mr/Mrs/Ms):
2	Participant Name (Mr/Mrs/Ms):
3	Participant Name (Mr/Mrs/Ms):
4	Participant Name (Mr/Mrs/Ms):
5	Participant Name (Mr/Mrs/Ms):